

## ANNEX .DK - SPECIAL CONDITIONS FOR THE .DK ccTLD

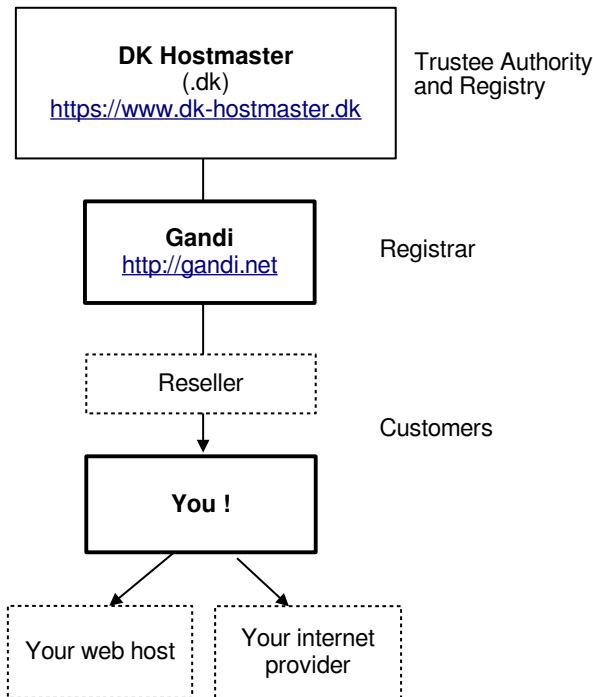
version 1.6 – December the 19th, 2017

In addition to Gandi's [General Terms and Conditions](#) for domain name registration, the registration and use of a .DK domain name implies the acceptance of and compliance to the present special conditions contained herein.

All Your legal information and contracts can be viewed at any time via Our [website](#). Capitalized terms have the definition attributed to them in Our [General Terms and Conditions](#) of Domain Name Registration. Specifically, "You" refers to the owner of the domain name, and "We" designates Gandi.

### Section .DK.1. Trustee authority and Registry

.DK is the official country code Top-Level-Domain (ccTLD) of Denmark. The following diagram presents the various parties involved and the Trustee Authority for the .DK TLD:



You can view the information and special rules of each party involved by clicking on the respective links.

As an accredited Registrar for .DK, Gandi has executed an accreditation agreement with the .DK Registry.

### Section .DK.2. Registration terms and conditions

When You apply to register a .DK domain name, You acknowledge that You have fully understood, and that You certify to have full knowledge of and that You agree to abide by all the rules and specific conditions of .DK domain names, as defined by DK Hostmaster, and which may be viewed at the following pages:

- General Conditions:  
[https://www.dk-hostmaster.dk/en/terms\\_v9](https://www.dk-hostmaster.dk/en/terms_v9)
- The Act on Internet Domains (domæneloven):  
<https://www.dk-hostmaster.dk/en/danish-act-internet-domains>
- Data Privacy Policy (Persondataloven):  
<https://www.dk-hostmaster.dk/en/privacy-policy>

These contracts are binding between You and the .DK Registry. The special conditions contained herein do not replace these rules, but rather form part of them. You acknowledge to have fully understood and accepted these rules on Our website.

### Section .DK.3. Special requirements

.DK special requirements are available at:  
<http://www.gandi.net/domain/dk/info>

.DK domain names are open to anyone.

#### Registration

During Your registration request on Our website, if You are a legal person, You shall have to provide:

- Your CVR number if You are located in Denmark,
- Your VAT number for other persons.

When You register a .DK domain name You agree to the following conditions:

- provide and maintain accurate, reliable and up-to-date personal contact information, failing the .DK Registry can delete Your domain name,
- the Registry checks the email address validity, You must provide an email address not related to the domain name requested, valid and perennial that You consult regularly. If Your email address is not valid, the Registry can delete Your domain name,
- the .DK Registry can request You documents proving the legality of the registration and the use of Your domain name and/or block, suspend, delete Your domain name, or assign it to another person, particularly, in case of breach of registration rules and/or of Danish legislation, of confusion with identity, domain name, website or trademark of a third party, of phishing, of typosquatting, or of repeated violation of good domain name practice,
- names containing two characters followed by two hyphens are not allowed.

Gandi does not provide the Registry VID (Very Important Domain) service.

#### Technical requirements

Your registration application must specify at least 2 name servers (DNS) approved by the Registry, You can:

- indicate Gandi's DNS (approved by the Registry) or,
- before Your registration request, if the DNS You choose are not already approved, fill out the DNS approval procedure on the Registry website at the following address:  
<https://selvbetjening.dk-hostmaster.dk/navneserver/opret>

You can check if Your DNS are approved at the following page:  
<https://www.dk-hostmaster.dk/en/find-domain-name>  
("Name Server" search)

The .DK Registry checks if the DNS specified in the registration application are correctly configured for the domain name, according to the Registry's "[zonecheck](#)" standards.

If you want change Your DNS, they must also be approved by the Registry. The registry sends you a confirmation request by email.

The name server host names must not be stated as CNAMEs for other host names.

## Verification procedure

In accordance with the Danish Act on Internet Domains (domæneloven) the Registry has to verify the personal contact information of contacts associated to .DK domain names:

- <https://www.dk-hostmaster.dk/en/identification>

The verification is handled directly by the Registry.

If the Registry fails to validate Your information within 1 month following Your registration request, the Registry will delete Your domain name without indemnity nor refund and it will become available for registration under the “first-come first-served” basis.

## Verification procedure for contacts in Denmark

The verification process is explained at the following page:

[https://www.dk-hostmaster.dk/sites/default/files/2017-12/Procedure%20for%20kontrol%20af%20kontaktoplysninger%20og%20id%20for%20ny%20reg%20med%20bopael%20i%20DK\\_EN.pdf](https://www.dk-hostmaster.dk/sites/default/files/2017-12/Procedure%20for%20kontrol%20af%20kontaktoplysninger%20og%20id%20for%20ny%20reg%20med%20bopael%20i%20DK_EN.pdf)

The Registry verifies Your name (first/last name or name of the legal person) and address with the information in the Danish Civil Registration Register (CPR-register) for individuals or in the Danish Central Business Register (CVR-register) for legal persons.

In order to proceed to the verification, You have to log on [Registry interface](#) with Your NemID and enter Your CPR or CVR number. If You do not have NemID and live in Denmark, please [Registry customer service](#).

## Verification procedure for contacts outside Denmark

The Registry may ask You to submit documentation verifying that the address and identity provided are correct.

The verification process is explained at the following page:

[https://www.dk-hostmaster.dk/sites/default/files/2017-12/Procedure%20for%20kontrol%20af%20kontaktoplysninger%20og%20id%20for%20reg%20med%20bopael%20udenfor%20DK\\_EN.pdf](https://www.dk-hostmaster.dk/sites/default/files/2017-12/Procedure%20for%20kontrol%20af%20kontaktoplysninger%20og%20id%20for%20reg%20med%20bopael%20udenfor%20DK_EN.pdf)

## Domain name activation

After You have made Your registration request on Our interface, the Registry sends You an email that allows You to activate Your domain name. To do this, please log You on the [Registry interface](#) (with Your user ID and Your password indicated in the Registry's email) and follow the steps (the full procedure is available in Danish only),

Once You have activated Your domain name, the Registry sends You a confirmation email.

If Your domain name is not activated within the deadline given, it will be deleted by the Registry without indemnity nor refund and it will become available for registration under the “first-come first-served” basis.

## Billing contact

**You expressly agree, by this contract, that, at the Registry, Gandi is assigned to the billing contact of Your domain name at the registration and throughout its registration with Gandi.**

At any time, You can request to become the billing contact at the Registry or choose another billing contact, by contacting Our customer service department. If You change the billing contact, Gandi will be not able to manage Your domain name and Your domain name will be released to the Registry. Then You will have to manage Your domain name directly with the Registry.

## Modification of the contact details

Updating the contact information associated to a .DK domain name via Your Gandi interface is not automatically reflected to the .DK

Registry and can not be done by Gandi. **In accordance with the .DK rules, to be effective with the Registry, the update must be made by You via the [Registry interface](#).**

## Refund

In any case, You will not be entitled to receive any refund if Your domain name is deleted by the Registry.

## Section .DK.4. Registration term

The registration term is 1 year, to avoid any deletion of the domain name, the renewal must be paid and funds cleared **at least 26 days before the Expiration date.**

## Section .DK.5. Pricing

Our prices can be viewed on:

<https://www.gandi.net/domain/price/detail/dk>

## Section .DK.6. Storage of contact information

You accept that the .DK Registry can access Your personal contact information and display it in the public [Whois](#) database.

Individuals (natural persons) can opt-out of disclosing some personal information from the Registry Whois public database on request to the Registry and under some conditions which may be viewed at the following page:

- Data privacy policy:  
<https://www.dk-hostmaster.dk/english/laws-conditions/privacy-policy/data-privacy-policy/>

Individuals having name and address protection in the Danish Civil Registration Register may be anonymous in the Registry Whois database.

The personal contact information hidden can be released by the Registry, on request where a legal interest is demonstrated (ex: in case of alternative dispute resolution procedure...):

- Disclosure procedure:  
<https://www.dk-hostmaster.dk/sites/default/files/2017-09/Form%20for%20information%20about%20third%20party.pdf>

The .DK Registry is obliged to deposit personal contact information collected at a designated repository institution for an unspecified period. As a main rule, the Registry deletes all personal contact information associated to a domain name in its databases at the latest 5 years after the deletion of the domain name.

## Section .DK.7. Dispute resolution policy

The .DK Registry has set forth a .DK domain name Alternative Dispute Resolution Policy (« Complaint Board ») that You agree fully abide by:

- Explanations:  
<https://www.dk-hostmaster.dk/en/how-submit-complaint-about-right-domain-name>
- Rules and Dispute Resolution Service Provider:  
<http://www.domaeneklager.dk>

The .DK Registry has also set forth a suspension procedure in some cases where it is manifest that the domain name is used for illegal purposes:

<https://www.dk-hostmaster.dk/en/how-complain-about-website-content>

## Section .DK.8. Transfer (change of Registrar)

The process is started on Our Interface and is subject to Your validation by email.

Before requesting the transfer of the domain, please be sure that Your domain name will **not expire in less than 1 month.**

According to the Registry's technical rules, it is not possible to set a Transfer prohibited status on a .DK domain name, to avoid any

transfer request.

The transfer of a .DK domain name does not change the domain's Expiration date.

#### **Section .DK.9. Ownership change**

The change owner is launched from the [Registry interface](https://selvbetjening.dk-hostmaster.dk/help/domain#transfer), the process is explain at the following page:  
<https://selvbetjening.dk-hostmaster.dk/help/domain#transfer>

Once the owner has been effectively changed at the Registry, please contact Our customer service department to update Our internal database in accordance.

The owner change of a .DK domain name does not change the

domain's Expiration date.

#### **Section .DK.10. Deletion process**

**25 days before the Expiration date**, the domain name is released by Gandi to the Registry. All the associated technical services are deactivated. The domain **can not be renewed nor restored**, it will be deleted by the Registry, and will become available for registration under the "first-come first-served" basis.

#### **Section .DK.11. Right of cancellation**

In accordance with the Danish Consumer Contracts Act (forbrugeraftaleloven), when ordering a .DK domain name, You at the same time give Your consent to waive Your right of cancellation.

*-end of annex .DK-*