

ANNEX .CA - SPECIAL CONDITIONS FOR THE .CA ccTLD

version 1.4 – January the 9th, 2024

In addition to Gandi's [Domain name registration contract](#), the registration and use of a .CA domain name implies the acceptance of and compliance to the present special conditions contained herein.

All legal information and contracts can be viewed at any time via Our [website](#). Capitalized terms have the definition attributed to them in Our [Domain name registration contract](#). Specifically, “You” refers to the owner of the domain name, and “We” designates Gandi.

Section .CA.1. Naming organization

.CA is the official country code Top-Level-Domain (ccTLD) of Canada.

The entities involved in naming organization for .CA are:

- Registry:
CIRA (Canadian Internet Registration Authority):
<https://www.cira.ca>
- Registrar:
Gandi: <http://gandi.net>

You can view the information and special rules of each entity involved by clicking on the respective links.

Section .CA.2. Registration policies

When You apply to register a .CA domain name, You acknowledge that You have fully understood and You have full knowledge of, and You agree to abide by all the rules and specific conditions of .CA domain names, as defined by CIRA, and which may be viewed at the following pages:

- Registrant Agreement:
<https://www.cira.ca/en/resources/documents/about/registrant-agreement>
- Canadian Presence Requirements for Registrants:
<https://www.cira.ca/en/resources/documents/domains/canadian-presence-requirements-registrants>
- General Registration Rules:
<https://www.cira.ca/en/resources/documents/domains/general-registration-rules>
- [Privacy policy](#):
<https://www.cira.ca/en/privacy-policy>

These policies, that You acknowledge to have fully understood and to have accepted via Our website bind You to the .CA Registry. The present special conditions do not replace these rules, which are incorporated by reference, and are binding on Gandi and You.

Section .CA.3. Special requirements

.CA special requirements are available at:
<http://www.gandi.net/domain/ca/info>

Eligibility

.CA domain names are open to persons connected to Canada according with the [Canadian Presence Requirements for Registrants](#).

The following categories of persons are eligible to the registration of a .CA domain name:

- **Canadian citizen** major under the laws of the province or territory in Canada in which he resides or last resided,
- **Permanent resident of Canada** major under the laws of the province or territory in Canada in which he resides or last resided and who is ordinarily resident in Canada. “Ordinarily resident in Canada” means any individual who resides in Canada for more than 183 days in the 12 months period preceding the registration date of the .CA domain name and in each 12 month period thereafter for the duration of the domain name registration,

- **Legal representative** of a Canadian citizen or permanent resident,
- **Corporation** under the laws of Canada or any province or territory of Canada (corporation, charity and cooperative registered)
- **Trust** established and subsisting under the laws of any province or territory of Canada, and which meets the conditions required by the [Canadian Presence Requirements for Registrants \(e\)](#),
- **Partnership** registered under the laws of any province or territory of Canada, and which meets the conditions required by the [Canadian Presence Requirements for Registrants \(f\)](#),
- **Unincorporated organization** which is based and operating in Canada, and which meets the conditions required by the [Canadian Presence Requirements for Registrants \(g\)](#),
- **Trade union** recognized by a labour board under the laws of Canada or any province or territory of Canada and which has its head office in Canada,
- **Political party** registered under a relevant electoral law of Canada or any province or territory of Canada,
- **Educational institution** located in Canada and authorized or recognize by the relevant authorities or by the laws of Canada or any province or territory of Canada, and which meets the conditions required by the [Canadian Presence Requirements for Registrants \(j\)](#),
- **Library, Archive or Museum** located in Canada and which is not established or conduct for profit, and which meets the conditions required by the [Canadian Presence Requirements for Registrants \(k\)](#),
- **Hospital** located in Canada and which is licensed, authorized or approved to operate as an hospital under the laws of any province or territory of Canada,
- **Her Majesty Queen Elizabeth the Second and her successors**,
- **Indian band** as defined in the Canadian Indian Act (R.S.C. 1985, c.1-5) as amended from time to time, and any group of Indian bands,
- **Aboriginal people** to Canada, and any individual belonging to an aboriginal people to Canada and any collectivity of such aboriginal to Canada,
- **Government**: Her Majesty the Queen in right of Canada, a province or a territory of Canada, an agent of Her Majesty the Queen in right of Canada, of a province or a territory of Canada, a federal, provincial or territory Crown corporation, government agency or entity, a regional, municipal or local aera government,
- **Owner of a trademark registered in Canada** under the Canadian Trade-marks Act (R.S.C 1985, c.T-13) as amended from time to time (if You do not meet any other condition under the [Canadian Presence Requirements for Registrants](#)), the domain name must consist of or include the exact word component of the trademark,
- **Beneficiary of an official mark** protected by the Canadian Trade-Mark Act (Subsection 9(1)) (if You do not meet any other condition under the [Canadian Presence Requirements for Registrants](#)), the domain name must consist of or include the exact word component of such official mark.

Information to provide during the registration process

During the registration of Your .CA domain name in Our website, please indicate:

- Your eligibility type as defined above,
- additional information required depending on Your type:
 - **Corporation**: Your legal form,

- **Legal representative:** Your name and capacity. In addition the legal representative must be indicated as the administrative contact of the domain name.

In any case, You must indicate Your exact and full official name of the owner contact.

Administrative and technical contacts must be individuals.

The Registry may request documentary evidences of Your eligibility to register Your domain name and during the registration period of Your domain name.

You agree to provide and maintain accurate, reliable and up-to-date personal contact information. Failing to do so, the Registry may suspend and/or delete Your domain name.

Procedure for a first registration at Gandi

The registration of Your domain name is subject to the acceptance of the Registry [Registrant Agreement](#) as provided by Gandi during Your registration. The presentation of this Agreement and its acceptance by the registrant are pre-conditions to the granting of the domain name. The Registry, at its sole discretion, shall have the ability to delete a domain name if the Registry determines that the Registrant Agreement was not expressly presented to the registrant, or that he has not agree to the current version of the Registrant Agreement.

The acceptance of the Registrant Agreement applies to Your registration request in process and to Your subsequent requests through Gandi. You will be bound by the version in force at the time of Your requests.

Specific rules within the framework of IDN

.CA domain names can be registered as IDN (internationalized domain names). Only accented letters of the French alphabet are accepted.

When You register a .CA domain name, all variants with and without accents are automatically reserved to You by the Registry in the form of a "bundle":

- Domain names reserved as a "bundle" can only be activated by the owner at the Registrar of the registered domain name.
- If You want activate one or several reserved domain names, You will have to make a classic registration request for the domain name(s) concerned.
- If You want make a transfer, all activated domain names in the "bundle" must be transferred to Your new Registrar. One transfer request will have to be made for each domain name within a deadline of 5 days or the transfer requests will be cancelled by the Registry.
- If You want make an owner change, all activated domain names in the "bundle" will also have to be transferred to the new owner.

Reserved names

Some words are reserved or prohibited, in particular: <https://www.cira.ca/en/resources/documents/domains/general-registration-rules> (3.4 reserved/restricted names)

Section .CA.4. Registration term

The registration term is from 1 to 10 years. To avoid any deactivation of the domain name, the renewal must be paid and funds cleared before the Expiration date.

Annex: [Registrant Agreement](#)

Section .CA.5. Pricing

Our prices can be viewed at: <https://www.gandi.net/domain/price/detail/ca>

Section .CA.6. Storage of contact information

You consent to the collect, use, copying, distribution, publication, in particular in the Registry public [Whois](#) database if applicable, modification and other processing of Your personal data by the Registry and its designees and agents for the purposes of providing domain name registration services and in accordance with the Registry privacy policy.

Section .CA.7. Dispute resolution policy

The Registry has adopted a dispute resolution procedure (CDRP) specific for .CA domain names, that You agree fully abide by.

- Domain name dispute resolution policy: <https://www.cira.ca/en/resources/documents/domains/cira-domain-name-dispute-resolution-policy/>
- Domain name dispute resolution rules: <https://www.cira.ca/en/resources/documents/domains/cira-domain-name-dispute-resolution-rules-16>

Section .CA.8. Transfer (change of Registrar)

The process is started on Our Interface. Before requesting the transfer of the domain, please be sure that You have the domain's authorization code (supplied by Your current Registrar), and that Your domain name:

- does not have a TransferProhibited status,
- does not expire soon (We recommend that You start the transfer request at least one month prior to its Expiration),
- was created at least 65 days,
- the last transfer has been done since more than 60 days.

The transfer of a .CA domain name does not change the domain's Expiration date.

Section .CA.9. Ownership change

Before any owner change, the new owner must have accepted the [Registrant Agreement](#).

The owner change can be done through a fax-based process (Gandi form and proofs of identity).

The owner change of a .CA domain name does not change the domain's Expiration date.

Section .CA.10. Deletion process

Upon the Expiration of the domain name, We suspend (Hold) the domain name for 45 days, during which time all associated technical services are deactivated. Late renewal at normal price is possible during this period.

Then the domain name goes into Redemption Period for an additional 30 days. It can only be restored during this period in accordance with the terms and conditions described on Our website and/or as communicated by Our customer service department.

If the domain name is neither renewed nor restored within these deadlines, the Registry shall place the domain name in "Pending Delete" status for several days, and then delete the domain name, which will become available for registration on a "first-come first-served" basis.

-end of annex .CA-