

ANNEX .FEEDBACK - SPECIAL CONDITIONS FOR THE .FEEDBACK TLD

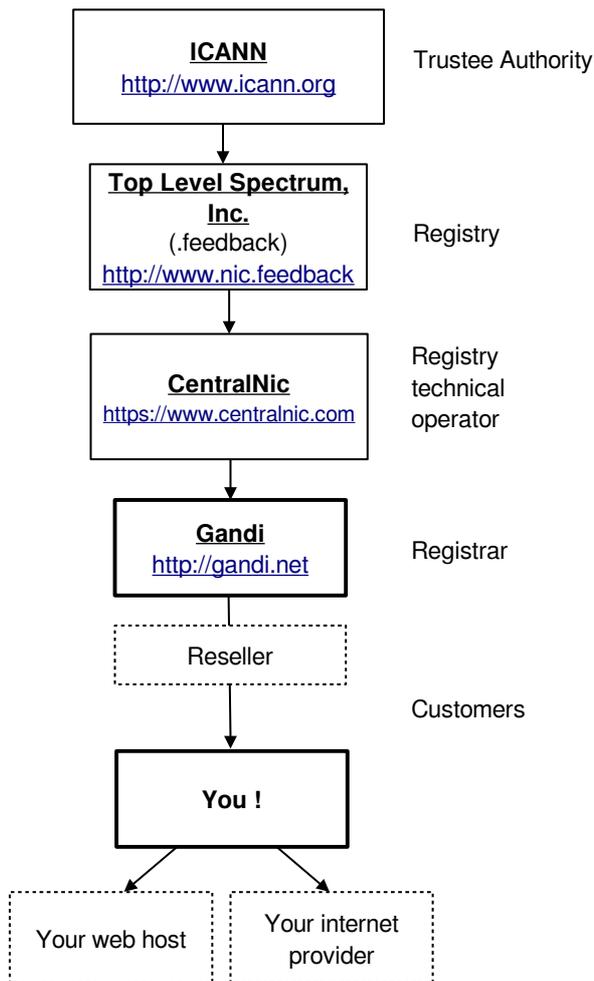
version 1.0 – December 15th, 2015

In addition to Gandi's [General Terms and Conditions](#) for domain name registration, the registration and use of a .FEEDBACK domain name implies the acceptance of and compliance to the present special conditions contained herein.

All Your legal information and contracts can be viewed at any time via Our [website](#). Capitalized terms have the definition attributed to them in Our [General Terms and Conditions](#) of Domain Name Registration. Specifically, “You” refers to the owner of the domain name, and “We” designates Gandi.

Section .FEEDBACK.1. Trustee authority and Registry

.FEEDBACK is a generic Top-Level-Domain (gTLD) which is designated to provide a platform dedicated to feedback and reviews by users and visitors. The following diagram presents the various parties involved for the .FEEDBACK TLD:



You can view the information and special rules of each party involved by clicking on the respective links.

Section .FEEDBACK.2. Registration terms and conditions

When You apply to register a .FEEDBACK domain name, You acknowledge that You have fully understood, and that You certify to have full knowledge of and that You agree to abide by all the rules and specific conditions of .FEEDBACK domain names, as defined by ICANN, Top Level Spectrum Inc. and CentralNic which may be viewed at the following pages:

- Rules applicable to .FEEDBACK:
<http://www.nic.feedback/registration-agreement>

- CentralNic Terms and Conditions:
<https://www.centralnic.com/support/terms/domains>
- CentralNic Privacy Policy:
<https://www.centralnic.com/pdfs/Privacy%20Policy%20v1.0.pdf>
- Phishing and Abuse Policies:
<https://www.centralnic.com/support/abuse>
- ICANN consensus policies:
<http://www.icann.org/en/general/consensus-policies.htm>

These contracts bind You to the .FEEDBACK Registry. The special conditions contained herein do not replace these rules, but rather form part of them. You acknowledge to have fully understood and to have accepted these rules on Our website.

The contract between ICANN and the .FEEDBACK Registry is available at the following address:
<http://www.icann.org/en/about/agreements/registries/feedback>

Section .FEEDBACK.3. Launch rules

The .FEEDBACK top level domain name launch will occur in two (2) phases: Sunrise, and general opening.

The Sunrise phase runs from October 20th 2015 to January 6th 2016. General opening is scheduled for January 6th 2016. These dates are not definitive and are subject to change by the Registry.

Registrations during the first twelve (12) days of the general opening will be subject to additional costs decreasing over time (“Early Access” period).

Preregistrations are available at Gandi: domain names can be ordered at that time, but are not yet registered or reserved.

Section .FEEDBACK.4. Special requirements

.FEEDBACK special requirements are available at:
<http://www.gandi.net/domain/feedback/info>

.FEEDBACK domain names are open to everyone.

.FEEDBACK domain names are automatically provisioned on a dedicated platform provided by the Registry in partnership with the company Feedback SAAS, LLC. You can find an example of a platform developed by the Registry at this address: <http://www.eggssample.feedback>. This platform enables to visitors to give their feedback and read reviews by other visitors.

You can manage the platform associated to Your .FEEDBACK domain name by logging into the dedicated Registry website: <http://www.saas.feedback/>

Gandi does not provide the “self-registration” chargeable option which enables to create Your own website for Your .FEEDBACK domain name.

As a consequence, some services provided by Gandi (Gandi Blog, Gandi Site, SSL, web redirection, IaaS, PaaS, ...) are not compatible with .FEEDBACK domain names. You can contact Our customer service department for any additional information about the compatibility of a service.

Section .FEEDBACK.5. Sunrise

5.1 Eligibility rules

Only owners of a trademark registered with the trademark rights protection mechanism “**TMCH**” (Trademark Clearinghouse) established by ICANN are eligible to make a request during the Sunrise period.

As a TMCH trademark agent, Gandi can proceed with the registration of Your trademarks with TMCH (service reserved to Our Corporate customers, please contact Our [Corporate team](#)).

Eligibility conditions concerning the registration of a trademark with TMCH and the applicable rules are available at the following address: <http://www.trademark-clearinghouse.com/downloads>

Once Your trademark has been validated, TMCH generates one or several "labels" strictly identical to Your trademark.

Upon the submission of Your trademark with TMCH, You can choose the Sunrise service, provided that Your trademark has been validated by TMCH. The Sunrise service includes:

- generating a “SMD” (Signed Mark Data) file that proves the validation of Your trademark and allows You to make a registration request during the Sunrise period for one or several domain names strictly identical to the “label(s)” generated, provided that You comply with the eligibility conditions and rules enacted by the Registry,
- sending notifications (NORNs) that inform You of the registration of a domain name identical to Your trademark by a third party during the Sunrise period.

During Your registration request on Our interface, You must upload Your “SMD” file for verification.

5.2 Allocation rules

Sunrise applications are not reviewed on a “first-come first-served” basis, they will be considered as having arrived at the same time:

- if only one qualified application is made for a domain name, the domain name will be registered on behalf of applicant within the days following the end of the Sunrise period,
- if multiple qualified applications are made for the same domain name, the domain name will be subject to closed auction between all applicants for this domain name.

When a domain name is allocated to You in Sunrise period, the third parties that are the owners of an identical mark registered within TMCH are notified of Your registration.

5.3 Dispute resolution

Any dispute relative to the validation of Your trademark with TMCH must be submitted in accordance with the dispute resolution procedure established by TMCH:

<http://www.trademark-clearinghouse.com/dispute>

Any dispute arising from the allocation of a domain name during the Sunrise period must be submitted in accordance with the dispute resolution procedure established by the Registry that You agree fully abide by:

<http://www.nic.feedback/registration-agreement>

(12. Sunrise Dispute Resolution Policy)

5.4. Refund Conditions

In any case, You will not be entitled to receive any refund if Your application is rejected (eligibility criteria not met, “SMD” file invalid or revoked ...) or if the domain name is not granted to You (domain name granted to an other person during an auction, if a third party has successfully challenged the domain name registration ...).

Section .FEEDBACK.6. General opening

On general opening, the domain name will be allocated on a “first-come first-served” basis.

6.1 “Early Access” period

During the first twelve (12) days of the general opening, the Registry has an “Early Access” period during which the registration of domain names is subject in principle to additional costs decreasing over time.

However the Registry has established a promotional program during the last nine (9) days of the “Early Access” period, that enables You to register domain names for a preferential fee. The rules applicable to this program are available on the Registry's website at the following address:

<http://www.nic.feedback/marketing-program/early-access>

Gandi has subscribed to the Registry promotional program and offers registrations on its interface during the last nine (9) days of the “Early Access” period for a preferential fee by selecting “Landrush” phase. In application of the Registry requirements relative to the promotional program, during the registration of a domain name in this period, **You agree to use the dedicated platform provided by the Registry throughout the domain name registration term.** As a consequence, You are not entitled to modify Your registration to “self-registration” (option not provided by Gandi) throughout the domain name registration term even in case of a transfer to an other Registrar or an owner change (You will have to inform the new owner of these conditions associated to Your domain name). Failing to comply with the rules above, You will be subject to financial penalties from the Registry and/or to the deletion or the ownership transfer of Your domain name. In addition, during two years following the registration of the domain name, if a third party who is the owner of an identical trademark makes a claim with the Registry, You agree that the Registry will be entitled to transfer the domain name to the owner of the trademark without any refund.

To register a domain name during the first three (3) days of the “Early Access” period or if You do not wish register Your domain name with the preferential fee under the Registry requirements, You have to contact Our customer service department.

It is specified that if You do not contact Our customer service department and pay the additional costs (if applicable), requests made in preregistration will only be sent to the Registry after the “Early Access” period.

6.2 "Trademark Claim Notice"

In accordance with ICANN rules, during at least ninety (90) days upon general opening, a “Trademark Claim Notice” period will run.

During this period if the domain name for which You requested registration is identical to a trademark that is registered and validated with TMCH (according to the “labels” generated), You will receive a warning notice (“Trademark Claim Notice”) in real time on

Our interface informing You that a third party has rights to the domain name You requested.

You must confirm or cancel Your registration request, with full knowledge of the notice and its consequences. It being specified that if You do not confirm the notice, Your request will not be sent to the Registry.

If You confirm Your registration request, third parties who own an identical mark are notified of Your registration.

For requests made in preregistration, beginning one day prior to the opening of the period concerned, Gandi will notify You by email of the "Trademark Claim Notice" and Your registration request will be put in "error" until You confirm or cancel Your registration via Our interface. It being specified that, in accordance with ICANN rules, if You do not confirm the notice, Gandi will not send Your registration request to the Registry upon the opening of the concerned period and cannot, in any case, be held liable for the non-registration of Your domain name and particularly if the domain name is registered by a third party who has validated the "Trademark Claim Notice" upon the opening of the period concerned.

It is Your sole and entire responsibility to confirm, if You want, all the notices received before the opening of the concerned period and the sending of Your request to the Registry.

Section .FEEDBACK.7. Reserved names

Some words are reserved or prohibited, in particular:

- agreement between ICANN and the Registry (specification 5. schedule of reserved names) : <http://www.icann.org/en/about/agreements/registries/feedback>
- Reserved Names Policy: <http://www.nic.feedback/registration-agreement> (3. Reserved and Premium Name Policy)
- names containing two characters followed by two hyphens and names beginning or ending by a hyphen are not allowed.

Section .FEEDBACK.8. Registration term

The registration term is one (1) year for requests made during the Sunrise and "Early Access" periods, and from one (1) to ten (10) years for requests made during the general opening. To avoid any deactivation of the domain name, the renewal must be paid and funds cleared **before the Expiration date**.

Section .FEEDBACK.9. Pricing

Our prices may be viewed at:

<https://www.gandi.net/domain/price/detail/feedback>

You expressly agree that registration and renewal fees are variable and may be different depending the domain name, this includes but is not limited to "premium" domain names

"Premium" domain names are subject to specific pricing as indicated on Our interface during Your order.

Specific costs applicable to the "Early Access" period will be communicated by Our customer service department upon request.

Section .FEEDBACK.10. Storage of contact information

In application of ICANN contracts, all personal and technical information associated with the registration of Your domain name is recorded and made available to ICANN and IRON MOUNTAIN (ICANN's designated Registrar Data Escrow agent), in addition to

messages pertaining to each registration or modification, during the entire duration of the registration of the domain name, plus the two following years.

You consent to the use, in particular for the provision of the dedicated platform associated to the .FEEDBACK domain names, copying, distribution, publication in particular in the public [Whois](#) database, modification and other processing of Your personal contact information by the Registry and CentralNic and their designees and agents.

Gandi does not provide Whois privacy option for .FEEDBACK domain names.

Section .FEEDBACK.11. Dispute resolution policy

The Registry has adopted the ICANN dispute resolution procedures UDRP (Uniform Dispute Resolution Policy) and URS (Uniform Rapid Suspension System) for .FEEDBACK domains, that You agree fully abide by.

You may view general documentation on the UDRP procedure at the following addresses:

- ICANN domain name dispute resolution policies: <http://www.icann.org/udrp>
- explanations: <http://www.icann.org/en/udrp/udrp.htm>
- Policy: <http://www.icann.org/en/dndr/udrp/policy.htm>
- Rules: <http://www.icann.org/dndr/udrp/uniform-rules.htm>
- Dispute Resolution Service Providers: <http://www.icann.org/en/dndr/udrp/approved-providers.htm>

The URS rules are available at the following page:

<http://newgtlds.icann.org/en/applicants/urs>

Section .FEEDBACK.12. Transfer (change of Registrar)

The transfer-in process may be initiated on Our Interface. Before requesting the transfer of the domain, please make sure You have the domain's authorization code (supplied by Your current Registrar), and that Your domain name:

- does not have a TransferProhibited status,
- does not expire soon (We recommend that You start the transfer request at least one (1) month prior to its Expiration),
- was created at least sixty (60) days prior to the request,
- has not been transferred within the last sixty (60) days.

The transfer's completion requires Your confirmation (by e-mail).

Upon successfully transferring a domain, the registration period is extended by one year.

Section .FEEDBACK.13. Ownership change

The ownership change process is available on Our Interface and requires the confirmation of both parties (current and future owner) by e-mail.

The owner change of a domain name does not change the domain's expiration date.

Section .FEEDBACK.14. Deletion process

Upon the Expiration of the domain, We suspend (Hold) the domain name for forty five (45) days, during which time all associated technical services are deactivated. Late renewal at

normal price is possible during this period.

Then the domain goes into Redemption Period for an additional thirty (30) days, and all associated technical services are deactivated. It can only be restored during this period in accordance with the pricing and conditions published on Our website and/or as communicated by Our customer service department.

If the domain is neither renewed nor restored within these deadlines, the Registry shall place the domain on "Pending Delete" status for several days, and then delete the domain name, which will become available for registration on a "first-come first-served" basis.

Section .FEEDBACK.15. Registrant representations and guarantees

You agree to provide and maintain accurate, reliable and up-to-date personal contact information. Failing to do so, the Registry may delete Your domain name.

In any case, You acknowledge and agree that distributing malware, abusively operating botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or otherwise engaging in activity contrary to applicable law are expressly prohibited. Failing to comply with this provision, You expose Yourself to the suspension of Your domain name, in addition to the prosecution for the prejudice caused to third parties and to the penalties mentioned under applicable law.

You agree to comply with all applicable laws including those that relate to privacy, data collection, consumer protection (including in relation to misleading and deceptive conduct) and applicable consumer laws in respect of fair lending, debt collection, organic farming, disclosure of data and financial regulations.

You agree that if You use Your domain name to collect and or maintain sensitive health and financial data, You must comply with applicable laws on the provision of such services and including security measures applicable to that sector.

You commit Yourself to indemnify, defend and hold harmless the

Registry, CentralNic and their subcontractors, as well as each of their respective directors, officers, employees, affiliates and agents from and against any and all claims, damages, liabilities, costs, and expenses, including reasonable legal fees and expenses, arising out of or relating in any way to the registration or use of Your domain name, or to any breach of the present contract. This indemnification obligation shall survive the termination of the present contract, whatever may be the cause, and is the direct consequence of Our accreditation agreement.

Section .FEEDBACK.16. Exclusion of liability and actions of the Registry

You expressly acknowledge and accept that the Registry shall be entitled, that it deems necessary, in its sole and entire discretion, but not obligated, to reject, delete, suspend, transfer to a third party or place in "lock" status, "hold" status or similar status Your domain name:

- to protect the integrity and stability of the Registry and the domain names system,
- to comply with applicable laws, regulations, policies, government rules or requirements, request of law enforcement or in accordance with an order or decision by a competent court or administrative authority, or any dispute resolution service provider the Registry and ICANN may retain to oversee the arbitration and mediation of disputes,
- in application of the present contract and the rules established by the Registry,
- to avoid any civil or criminal liability on the part of the Registry and CentralNic, as well as their affiliates, subsidiaries, officers, directors and employees,
- to correct mistakes made by the Registry or any Registrar in connection to the registration of a domain name,

You acknowledge that the Registry has no liability of any kind for any loss or liability resulting from the proceedings and processes relating to the Sunrise or Early Access periods, including, without limitation:

- the ability or inability of a person to obtain a domain name during these periods,
- the results of any dispute over a Sunrise registration.

- end of annex .FEEDBACK -