

ANNEX .HELP - SPECIAL CONDITIONS FOR THE .HELP TLD

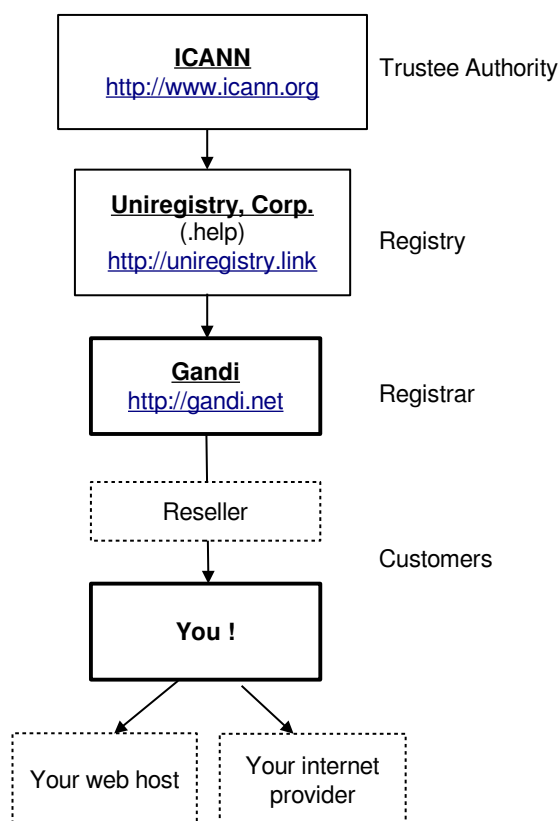
version 1.1 – November the 30th, 2015

In addition to Gandi's [General Terms and Conditions](#) for domain name registration, the registration and use of a .HELP domain name implies the acceptance of and compliance to the present special conditions contained herein.

All Your legal information and contracts can be viewed at any time via Our [website](#). Capitalized terms have the definition attributed to them in Our [General Terms and Conditions](#) of Domain Name Registration. Specifically, "You" refers to the owner of the domain name, and "We" designates Gandi. Your current contracts are freely available for viewing when You log into Your account at: <http://www.gandi.net/admin/contracts/>.

Section .HELP.1. Trustee authority and Registry

.HELP is a generic Top-Level-Domain (gTLD). The following diagram presents the various parties involved for the .HELP TLD:



You can view the information and special rules of each party involved by clicking on the respective links.

Section .HELP.2. Registration terms and conditions

When You apply to register a .HELP domain name, You acknowledge that You have fully understood, and that You certify to have full knowledge of and that You agree to abide by all the rules and specific conditions of .HELP domain names, as defined by ICANN and Uniregistry Corp. and which may be viewed at the following pages:

- Acceptable use policy and terms of service : <http://uniregistry.link/wp-content/uploads/2015/07/Acceptable-Use-Policy-and-Terms-of-Service-2015-11-16.pdf#viewer.action=download>
- ICANN Consensus Policies: <http://www.icann.org/en/resources/registrars/consensus-policies>

These contracts bind You to the .HELP Registry. The special conditions contained herein do not replace these rules, but rather form part of them. You acknowledge to have fully understood and to have accepted these rules on Our Website.

The contract between ICANN and the .HELP Registry is available at the following address:

<http://www.icann.org/en/about/agreements/registries/help>

Section .HELP.3. Special requirements

.HELP special requirements are available at: <https://www.gandi.net/domain/help/info>

.HELP domain names are open to anyone.

Section .HELP.4. Reserved names

Some words are reserved or prohibited, in particular:

<http://www.icann.org/en/about/agreements/registries/help> (specification 5. Schedule of reserved names), names containing two characters followed by two hyphens and names beginning or ending by a hyphen are not allowed.

Section .HELP.5. Registration term

The registration term is from 1 to 10 years. To avoid any deactivation of the domain name, the renewal must be paid and funds cleared **before the Expiration date**.

Section .HELP.6. Pricing

Our prices can be viewed at:

<https://www.gandi.net/domain/price/detail/help>

Section .HELP.7. Storage of contact information

In application of ICANN contracts, all personal and technical information associated with the registration of Your domain name is recorded and made available to ICANN and IRON MOUNTAIN (ICANN's designated Registrar Data Escrow agent), in addition to messages pertaining to each registration or modification, during the entire duration of the registration of the domain name, plus the two following years.

In addition, You consent to the collection and use of Your personal data by the Registry and their publication in the [Whois](#) database.

Section .HELP.8. Dispute resolution policy

You agree to participate in and fully abide by any decision made as part of the dispute resolution procedures adopted by the Registry, including, without limitation, the URS and the UDRP procedures.

You may view general documentation on the UDRP procedure at the following addresses:

- ICANN domain name dispute resolution policies: <http://www.icann.org/udrp>
- explanations: <http://www.icann.org/en/udrp/udrp.htm>
- Policy: <http://www.icann.org/en/dndr/udrp/policy.htm>
- Rules: <http://www.icann.org/dndr/udrp/uniform-rules.htm>
- Dispute Resolution Service Providers : <http://www.icann.org/en/dndr/udrp/approved-providers.htm>

The URS rules are available at the following page: <http://newgtlds.icann.org/en/applicants/urs>

Section .HELP.9. Transfer (change of Registrar)

The transfer-in process is started on Our Interface. Before requesting the transfer of the domain, please be sure that You have the domain's authorization code (supplied by Your current Registrar), and that Your domain name:

- does not have a TransferProhibited status,
- does not expire soon (We recommend that You start the transfer request at least 1 month prior to its Expiration),
- was created at least 60 days prior to the request,
- has not been transferred within the last 60 days.

The transfer's completion requires Your confirmation (by e-mail).

Upon successfully transferring a domain, the registration period is extended by one year.

In addition, You acknowledge having read and understood and agree to be bound by the terms and conditions of the Transfer Dispute Resolution Policy as may be amended from time to time which are available at the following page: <http://www.icann.org/en/help/dndr/tdrp>

Section .HELP.10. Ownership change

The ownership change process is available on Our Interface. It requires the confirmation of both parties by e-mail.

The owner of a domain name registered during the Sunrise period can not be changed during the 10 years following its registration.

The owner change of a domain name does not change the domain's expiration date.

Section .HELP.11. Deletion process

Upon the Expiration of the domain, We suspend (Hold) the domain name for 45 days, during which time all associated

technical services are deactivated. Late renewal at normal price is possible during this period.

Then the domain goes into Redemption Period for an additional 180 days, and all associated technical services are deactivated. It can only be restored during this period in accordance with the terms and conditions described on Our website and/or as communicated by Our customer service department.

If the domain is neither renewed nor restored within these deadlines, the Registry shall place the domain on "Pending Delete" status for several days, and then delete the domain name, which will become available for registration on a "first-come first-served" basis.

Section .HELP.12. Registrant representations and guarantees

You agree to provide and maintain accurate, reliable and up-to-date personal contact information, failing this the Registry can delete Your domain name.

In any case, You acknowledge and agree that distributing malware, abusively operating botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or otherwise engaging in activity contrary to applicable law are expressly prohibited. Failing to comply with this provision, You expose Yourself to the suspension of Your domain name, in addition to the prosecution for the prejudice caused to third parties and to the penalties mentioned under applicable law.

You commit Yourself to indemnify, defend and hold harmless the Registry and its subcontractors, and their directors, officers, employees, agents, and affiliates from and against any and all claims, damages, liabilities, costs and expenses, including reasonable legal fees and expenses arising out of or relating to, for any reason whatsoever, Your domain name. This indemnification obligation shall survive the termination of the present contract, whatever may be the cause, and is the direct consequence of Our accreditation agreement.

Section .HELP.13. Exclusion of liability and actions of the Registry

You expressly acknowledge and accept that the Registry shall be entitled, that it deems necessary, in its sole and entire discretion, but not obligated, to reject, delete, suspend, transfer to a third party or place in "lock" status, "hold" status or similar status Your domain name:

- to correct mistakes made by the Registry or any Registrar in connection to the registration of a domain name,
- for the non-payment of fees to Registry.

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