

## ANNEX .LOVE - SPECIAL CONDITIONS FOR THE .LOVE TLD

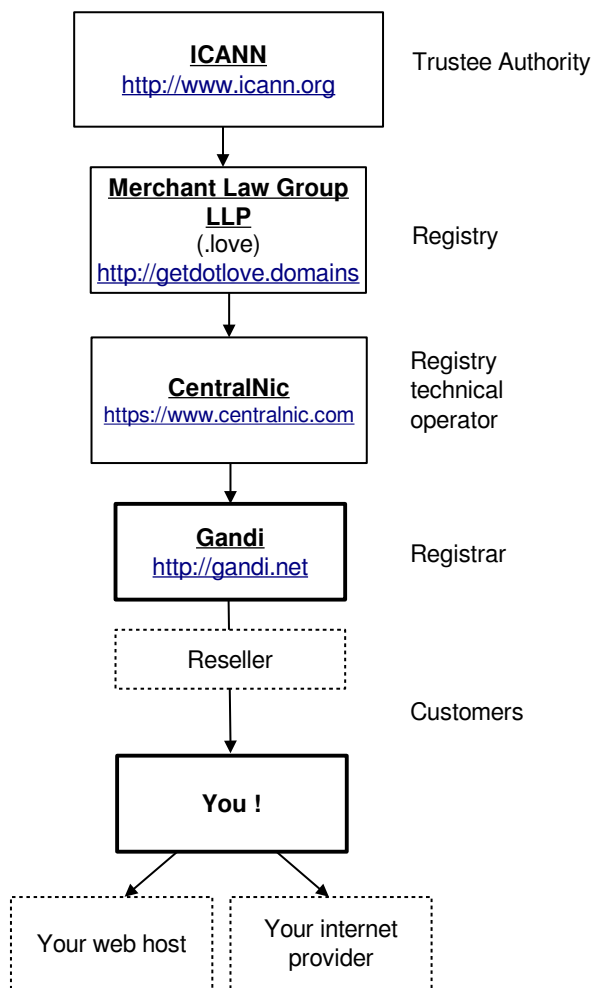
version 1.0 – May the 6th, 2015

In addition to Gandi's [General Terms and Conditions](#) for domain name registration, the registration and use of a .LOVE domain name implies the acceptance of and compliance to the present special conditions contained herein.

All Your legal information and contracts can be viewed at any time via Our [website](#). Capitalized terms have the definition attributed to them in Our [General Terms and Conditions](#) of Domain Name Registration. Specifically, "You" refers to the owner of the domain name, and "We" designates Gandi. Your current contracts are freely available for viewing when You log into Your account at: <http://www.gandi.net/admin/contracts/>.

### Section .LOVE.1. Trustee authority and Registry

.LOVE is a generic Top-Level-Domain (gTLD). The following diagram presents the various parties involved for the .LOVE TLD:



You can view the information and special rules of each party involved by clicking on the respective links.

### Section .LOVE.2. Registration terms and conditions

When You apply to register a .LOVE domain name, You acknowledge that You have fully understood, and that You certify to have full knowledge of and that You agree to abide by all the rules and specific conditions of .LOVE domain names, as defined by ICANN, Merchant Law Group LLP and CentralNic which may be viewed at the following pages:

- Rules applicable to .LOVE:  
<http://myicann.secure.force.com/SunriseAttachment?attachmentId=MDBQZDAwMDAwMEpDcUpwRUFM>

- CentralNic Terms and Conditions:  
<https://www.centralnic.com/support/terms/domains>
- CentralNic Privacy Policy:  
<https://www.centralnic.com/pdfs/Privacy%20Policy%20v1.0.pdf>
- Phishing and Abuse Policies:  
<https://www.centralnic.com/support/abuse>
- ICANN consensus policies:  
<http://www.icann.org/en/general/consensus-policies.htm>

These contracts bind You to the .LOVE Registry. The special conditions contained herein do not replace these rules, but rather form part of them. You acknowledge to have fully understood and to have accepted these rules on Our website.

The contract between ICANN and the .LOVE Registry is available at the following address:

<http://www.icann.org/en/about/agreements/registries/love>

### Section .LOVE.3. Launch rules

The .LOVE domain name launch will occur in 2 phases: Sunrise, and general opening.

Registrations during the first 10 days of the general opening will be subject to additional costs decreasing over time ("Early Access" period).

The Sunrise phase runs from May 6th 2015 to July 5th 2015. General opening is scheduled for July 7th 2015. These dates are not definitive and are subject to change by the Registry.

Preregistrations are available at Gandi: domain names can be ordered at that time, but will not yet be registered or reserved.

### Section .LOVE.4. Special requirements

.LOVE special requirements are available at:  
<http://www.gandi.net/domain/love/info>

.LOVE domain names are open to anyone.

### Section .LOVE.5. Sunrise

#### 5.1 Eligibility rules

Only owners of a trademark registered with the trademark rights protection mechanism "TMCH" (Trademark Clearinghouse) established by ICANN are eligible to make a request during the Sunrise period.

As a TMCH trademark agent, Gandi can proceed with the registration of Your trademarks with TMCH (service reserved to Our Corporate customers, please contact Our [Corporate team](#)).

Eligibility conditions concerning the registration of a trademark with

TMCH and the applicable rules are available at the following address: <http://www.trademark-clearinghouse.com/downloads>

Once Your trademark has been validated, TMCH generates one or several "labels" strictly identical to Your trademark.

Upon the submission of Your trademark with TMCH, You can choose the Sunrise service, provided that Your trademark has been validated by TMCH. The Sunrise service includes:

- generating a "SMD" (Signed Mark Data) file that proves the validation of Your trademark and allows You to make a registration request during the Sunrise period for one or several domain names strictly identical to the "label(s)" generated, provided that You comply with the eligibility conditions and rules enacted by the Registry,
- sending notifications (NORNs) that inform You of the registration of a domain name identical to Your trademark by a third party during the Sunrise period.

During Your registration request on Our interface, You must upload Your "SMD" file for verification.

You agree to not register a generic term during the Sunrise period. You certify, represent and warrant that Your request is compliant with all applicable Sunrise requirements.

## **5.2 Allocation rules**

Sunrise applications are not reviewed on a "first-come first-served" basis, they will be considered as having arrived at the same time:

- if only one qualified application is made for a domain name, the domain name will be registered on behalf of applicant within the days following the end of the Sunrise period,
- if multiple qualified applications are made for the same domain name, the domain name will be subject to closed auction between all applicants for this domain name.

When a domain name is allocated to You in Sunrise period, the third parties that are the owners of an identical mark registered within TMCH are notified of Your registration.

## **5.3 Dispute resolution**

Any dispute relative to the validation of Your trademark with TMCH must be submitted in accordance with the dispute resolution procedure established by TMCH:

<http://www.trademark-clearinghouse.com/dispute>

Any dispute arising from the allocation of a domain name during the Sunrise period must be submitted in accordance with the dispute resolution procedure established by the Registry that You agree fully abide by:

[http://myicann.force.com/SunriseAttachment?](http://myicann.force.com/SunriseAttachment?attachmentId=MDBQZDAwMDAwMEpDcUpwRUFM)

[attachmentId=MDBQZDAwMDAwMEpDcUpwRUFM](http://myicann.force.com/SunriseAttachment?attachmentId=MDBQZDAwMDAwMEpDcUpwRUFM) (8. Sunrise Dispute Resolution Policy)

## **5.4. Refund Conditions**

In any case, You will not be entitled to receive any refund if Your application is rejected (eligibility criteria not met, "SMD" file invalid or revoked ...) or if the domain name is not granted to You (domain name granted to an other person during an auction, if a third party has successfully challenged the domain name registration ...).

## **Section .LOVE.6. General opening**

On general opening, the domain name will be allocated on a "first-come first-served" basis.

## **6.1 "Trademark Claim Notice"**

In accordance with ICANN rules, during at least 90 days upon general opening, a "Trademark Claim Notice" period will run.

During this period if the domain name for which You requested registration is identical to a trademark that is registered and validated with TMCH (according to the "labels" generated), You will receive a warning notice ("Trademark Claim Notice") in real time on Our interface informing You that a third party has rights to the domain name You requested.

You must confirm or cancel Your registration request, with full knowledge of the notice and its consequences. It being specified that if You do not confirm the notice, Your request will not be sent to the Registry.

If You confirm Your registration request, third parties who own an identical mark are notified of Your registration.

For requests made in preregistration, beginning one day prior to the opening of the period concerned, Gandi will notify You by email of the "Trademark Claim Notice" and Your registration request will be put in "error" until You confirm or cancel Your registration via Our interface. It being specified that, in accordance with ICANN rules, if You do not confirm the notice, Gandi will not send Your registration request to the Registry upon the opening of the concerned period and cannot, in any case, be held liable for the non-registration of Your domain name and particularly if the domain name is registered by a third party who has validated the "Trademark Claim Notice" upon the opening of the period concerned.

It is Your sole and entire responsibility to confirm, if You want, all the notices received before the opening of the concerned period and the sending of Your request to the Registry.

## **6.2 "Early Access" period**

During the first 10 days of the general opening, the Registry has an "Early Access" period during which the registration of domain names is subject to additional costs decreasing over time.

Only the registrations during the last 3 days of this period are available on Our interface by choosing "Landrush". To register a domain name during the first 7 days of this period You have to contact Our customer service department.

It is specified that if You do not contact Our customer service department and pay the additional costs, the requests made in preregistration will be only be sent to the Registry after the "Early Access" period.

## **Section .LOVE.7. Reserved names**

Some words are reserved or prohibited, in particular:

- agreement between ICANN and the Registry (specification 5. schedule of reserved names) : <http://www.icann.org/en/about/agreements/registries/love>
- Reserved Names Policy: <http://radixregistry.com/policies/docs/Radix-ReservedNamesPolicy.pdf>
- names containing two characters followed by two hyphens and names beginning or ending by a hyphen are not allowed.

## **Section .LOVE.8. Registration term**

The registration term is 2 years for requests made during the Sunrise period, 1 year for requests made during the "Early Access" period, and from 1 to 10 years for requests made during the general

opening. To avoid any deactivation of the domain name, the renewal must be paid and funds cleared **before the Expiration date**.

### **Section .LOVE.9. Pricing**

Our prices may be viewed at:

<https://www.gandi.net/domain/price/detail/love>

You expressly agree that registration and renewal fees are variable and may be different depending the domain name, this includes but is not limited to "premium" domain names

"Premium" domain names are subject to specific pricing as indicated on Our interface during Your order.

Specific costs applicable to the "Early Access" period will be communicated by Our customer service department upon request.

### **Section .LOVE.10. Storage of contact information**

In application of ICANN contracts, all personal and technical information associated with the registration of Your domain name is recorded and made available to ICANN and IRON MOUNTAIN (ICANN's designated Registrar Data Escrow agent), in addition to messages pertaining to each registration or modification, during the entire duration of the registration of the domain name, plus the two following years.

You consent to the use, copying, distribution, publication in particular in the public [Whois](#) database, modification and other processing of Your personal contact information by the Registry and CentralNic and their designees and agents.

### **Section .LOVE.11. Dispute resolution policy**

The Registry has adopted the ICANN dispute resolution procedures UDRP (Uniform Dispute Resolution Policy) and URS (Uniform Rapid Suspension System) for .LOVE domains, that You agree fully abide by.

You may view general documentation on the UDRP procedure at the following addresses:

- ICANN domain name dispute resolution policies: <http://www.icann.org/udrp>
- explanations: <http://www.icann.org/en/udrp/udrp.htm>
- Policy: <http://www.icann.org/en/dndr/udrp/policy.htm>
- Rules: <http://www.icann.org/dndr/udrp/uniform-rules.htm>
- Dispute Resolution Service Providers: <http://www.icann.org/en/dndr/udrp/approved-providers.htm>

The URS rules are available at the following page:

<http://newgtlds.icann.org/en/applicants/urs>

### **Section .LOVE.12. Transfer (change of Registrar)**

You acknowledge that You have fully understood and You agree to abide by the transfer policy established by ICANN:

<https://www.icann.org/resources/pages/policy-transfers-2014-07-02-en>

The transfer-in process may be initiated on Our Interface. Before requesting the transfer of the domain, please make sure You have the domain's authorization code (supplied by Your current Registrar), and that Your domain name:

- does not have a TransferProhibited status,

- does not expire soon (We recommend that You start the transfer request at least 1 month prior to its Expiration),
- was created at least 60 days prior to the request,
- has not been transferred within the last 60 days.

The transfer's completion requires Your confirmation (by e-mail).

Upon successfully transferring a domain, the registration period is extended by one year.

### **Section .LOVE.13. Ownership change**

The ownership change process is available on Our Interface and requires the confirmation of both parties by e-mail.

The owner change of a domain name does not change the domain's expiration date.

### **Section .LOVE.14. Deletion process**

**Upon the Expiration of the domain**, We suspend (Hold) the domain name for 45 days, during which time all associated technical services are deactivated. Late renewal at normal price is possible during this period.

Then the domain goes into Redemption Period for an additional 30 days, and all associated technical services are deactivated. It can only be restored during this period in accordance with the terms and conditions described on Our website and/or as communicated by Our customer service department.

If the domain is neither renewed nor restored within these deadlines, the Registry shall place the domain on "Pending Delete" status for several days, and then delete the domain name, which will become available for registration on a "first-come first-served" basis.

### **Section .LOVE.15. Registrant representations and guarantees**

You agree to provide and maintain accurate, reliable and up-to-date personal contact information. Failing to do so, the Registry may delete Your domain name.

By submitting a registration or modification request You acknowledge that:

- Your request must contain true, accurate and up-to-date information, must be made in good faith, for a lawful purpose, and must not infringe the rights of any third party,
- You have to participate in good faith in any proceedings as established by the Registry,
- You have to accept and abide by the rules and policies enacted by the Registry and the present Contract.

The following, which is not exhaustive, are prohibited from use and constitute an abuse registration which may result in suspending (status "Registry Hold"), transferring to an other person, deleting of Your .LOVE domain name. In any case You commit Yourself to:

- not upload, post, email, transmit or otherwise make available (hereafter indicate collectively by "Transmit") any content that is unlawful, harmful, abusive, threatening, invasive or otherwise damaging,
- not harm minors in any way,
- not impersonate any person or entity, including, but not limited to, an official, forum leader, guide or host, or falsely state or otherwise misrepresent its affiliation with a person or entity,
- not forge headers or otherwise manipulate identifiers in order to

disguise the origin of any content transmitted,

- not Transmit any content that You do not have a right to make available under any law or under contractual or fiduciary relationships (such as inside information, proprietary and confidential information learned or disclosed as part of employment relationships or under nondisclosure agreements),
- not Transmit any content that infringes any patent, trademark, trade secret, copyright or other proprietary rights of any party,
- not Transmit any unsolicited or unauthorized advertising, "junk mail," "spam", "chain letters", "pyramid schemes" or other abusive or harmful material,
- not Transmit any content that contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment;
- not interfere with or disrupt servers or networks, or disobey any requirements, procedures, policies or regulations of networks,
- not relay email from a third party's mail servers without the permission of that third party,
- not use robots or otherwise harvest other's email addresses for purposes of sending unsolicited or unauthorized material,
- not abusively Transmit the same message, URL, or post multiple times,
- not intentionally or unintentionally violate any applicable local, state, national or international law, including, any rules of any national or other securities exchange, and any regulations having the force of law,
- not stalk or harass another or engage in cyber bullying,
- not distribute malware, operate botnets, or perform phishing,
- not use domain name for piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or otherwise engaging in any illegal activity.

In any case, You acknowledge and agree that distributing malware, abusively operating botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or otherwise engaging in activity contrary to applicable law are expressly prohibited. Failing to comply with this provision, You expose Yourself to the suspension of Your domain name, in addition to the prosecution for the prejudice caused to third parties and to the penalties mentioned under applicable law.

You agree to comply with all applicable laws including those that relate to privacy, data collection, consumer protection (including in relation to misleading and deceptive conduct) and applicable consumer laws in respect of fair lending, debt collection, organic farming, disclosure of data and financial regulations.

You agree that if You use Your domain name to collect and or maintain sensitive health and financial data, You must implement reasonable and appropriate security measures commensurate with the offering of those services, as defined by applicable law.

By submitting a registration request, You acknowledge, agree, and accept sole and direct liability for damages suffered by any third party injured as a consequence of Your registration request or of the registration of Your .LOVE domain name, and agree to indemnify and hold CentralNic and the Registry including their executives, officers, affiliates, agents, and contractors harmless for any claims, causes of action, damages, or injuries resulting from actions, omissions, or errors.

You may be required by the Registry, in its reasonable discretion, to provide reasonable and sufficient surety of indemnification, and shall be liable for any costs or fees incurred by the Registry as a consequence of third party claims arising from Your registration request or the registration of Your domain name. Such liability shall extend without limitation to any injury claimed as a consequence of

false statements made in Your request and relied upon by the Registry in the registration of Your domain name.

You commit Yourself to indemnify, defend and hold harmless the Registry, CentralNic and their subcontractors, as well as each of their respective directors, officers, employees, affiliates and agents from and against any and all claims, damages, liabilities, costs, and expenses, including reasonable legal fees and expenses, arising out of or relating in any way to the registration or use of Your domain name, or to any breach of the present contract. This indemnification obligation shall survive the termination of the present contract, whatever may be the cause, and is the direct consequence of Our accreditation agreement.

### **Section .LOVE.16. Exclusion of liability and actions of the Registry**

You expressly acknowledge and accept that the Registry shall be entitled, that it deems necessary, in its sole and entire discretion, but not obligated, to reject, delete, suspend, transfer to a third party or place in "lock" status, "hold" status or similar status Your domain name:

- to comply with specifications adopted by any industry group generally recognized as authoritative with respect to the Internet (e.g., RFC),
- to enforce Registry Policies and ICANN requirements;
- that is not accompanied by complete, accurate, and up-to-date information, or where required information is not updated or corrected, as required by the rules and policies established by the Registry and ICANN,
- to protect the integrity and stability of the Registry and the domain names system,
- to protect the reputation of the Registry and CentralNic, as determined in the sole discretion of the Registry,
- to comply with applicable laws, regulations, policies, government rules or requirements, request of law enforcement or in accordance with an order or decision by a competent court or administrative authority, or any dispute resolution service provider the Registry and ICANN may retain to oversee the arbitration and mediation of disputes,
- to establish, assert, or defend the legal rights of the Registry or a third party, or to avoid any actual or potential civil or criminal liability on the part of or damage to the Registry and CentralNic, their affiliates, subsidiaries, officers, directors and employees,
- to respond to or protect against any form of malware (which includes, without limitation, malicious code or software that may affect the operation of the Internet),
- to correct mistakes made by the Registry or any Registrar in connection to the registration of a domain name,
- for the non-payment of fees to the Registry,
- in application of the present Contract.

The Registry also reserves the right to place Your domain name in « lock » status, « hold » status or similar status during resolution of a dispute.

In the event that You have registered a domain name that infringes the rights of another, the Registry reserves the right, in cooperation with the Registrar, to cancel or transfer to the third party Your domain name, and take further action against You.

You agree to be bound by the terms and conditions of the initial launch, including without limitation the Sunrise and Early Access periods, the procedure and process for compliance with the TMCH and any Sunrise Dispute Resolution Policy. You acknowledge that the Registry has no liability of any kind for any loss or liability resulting from the proceedings and processes relating to the Sunrise or Early Access periods, including, without limitation:

- the ability or inability of a person to obtain a domain name during these periods,
- the results of any dispute over a Sunrise registration.

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