

# ANNEX .LU - SPECIAL CONDITIONS FOR THE .LU ccTLD

version 2.4 – February 16<sup>th</sup>, 2022

In addition to Gandi's [General Terms and Conditions](#) for domain name registration, the registration and use of a .LU domain name implies the acceptance of and compliance to the present special conditions contained herein.

All legal information and contracts can be viewed at any time via Our [website](#). Capitalized terms have the definition attributed to them in Our [General Terms and Conditions](#) of domain name registration. Specifically, "You" refers to the owner of the domain name, and "We" designates Gandi.

## **Section .LU.1. Naming organization**

.LU is the official country code Top-Level-Domain (ccTLD) of Luxembourg. The following diagram presents the various parties involved and the naming organization for the .LU TLD:

- Registry  
**.LU Service:** <http://www.dns.lu>
- Registrar:  
**Gandi:** gandi.net

You can view the information and special rules of each party involved by clicking on the respective links.

## **Section .LU.2. Registration policies**

When You apply to register a .LU domain name, You acknowledge that You have fully understood and You have full knowledge of, and You agree to abide by all the rules and specific conditions of .LU domain names, as defined by DNS-LU, and which may be viewed at the following pages:

- Domain Name Charter:  
<http://www.dns.lu/en/support/general-information/domain-name-policy-lu-charter>
- Acceptable Whois Use Policy:  
[http://www.dns.lu/media/content/pdf/EN\\_2.1.0\\_PDF-CHARTER-WHOIS.pdf](http://www.dns.lu/media/content/pdf/EN_2.1.0_PDF-CHARTER-WHOIS.pdf)
- Privacy Notice:  
[https://dns.lu/files/documents/2022-01/ServiceLu\\_en\\_PrivacyNotice\\_2022\\_0.pdf](https://dns.lu/files/documents/2022-01/ServiceLu_en_PrivacyNotice_2022_0.pdf)

These policies, that You acknowledge to have fully understood and to have accepted via Our website are binding between You and the .LU Registry. The present special conditions do not replace these rules, which are incorporated by reference, and are binding on Gandi and You.

## **Section .LU.3. Special requirements**

.LU special requirements are available at:  
<http://www.gandi.net/domain/lu/info>

.LU domain names are open to anyone. You must specify nameservers (DNS) that are correctly configured for the domain name that You intend to register, according to the Registry's "[zonecheck](#)" standards, otherwise Your domain name will be inactive.

You have to provide and maintain accurate, reliable and up-to-date personal contact information, failing this the .LU Registry may suspend and/or delete Your domain name.

## **Section .LU.4. Registration term**

The registration term is 1 year. To avoid any deletion of the domain name, the renewal must be paid and funds cleared no later than 2 days before the Expiration date.

## **Section .LU.5. Pricing**

Our prices can be viewed at:  
<https://www.gandi.net/domain/price/detail/lu>

## **Section .LU.6. Storage of contact information**

You consent to the use, copying, distribution, publication, in particular in the Registry public [Whois](#) database if applicable, modification and other processing of Your personal data by the Registry, and its designees and agents for the purposes of providing Registry services and in accordance with the Registry privacy policy.

Information (except country) of individuals is not published in the Registry public Whois database.

## **Section .LU.7. Dispute resolution policy**

The Registry does not have any particular dispute resolution procedure in place concerning .LU domain names. It is up to the parties involved to resolve the dispute between themselves, either amicably or through an arbitration or a legal action. The decision should be sent by registered post to the Registry no later than ten days following the ruling.

However, the Registry has established a procedure which allows the claimant to request the blockage of the domain name against ownership change provided that the claimant has instigated formal measures (legal action, arbitration, ...) to enforce his/her rights against the current domain name holder:

<https://www.dns.lu/en/support/general-information/dispute/>

## **Section .LU.8. Transfer (change of Registrar)**

The process is started on Our interface. Before requesting the transfer of the domain name, please be sure that Your domain name does not expire soon (We recommend that You start the transfer request at least one month prior to its Expiration).

The administrative contact will receive an email from the Registry, asking to accept the transfer. If the transfer is not accepted within 15 days, it will be canceled.

The transfer to Gandi does not include any renewal. The creation date is reset at the Registry, and any remaining period is lost.

## **Section .LU.9. Ownership change**

The owner change is initiated through a fax-based process (Gandi form and proofs of identity).

The current administrative contact will receive an email from the Registry, asking to accept the owner change. If the owner change is not accepted within 15 days, it will be canceled.

The owner change does not include any renewal. The creation date is reset at the Registry, and any remaining period is lost.

## **Section .LU.10. Deletion process**

1 day before the Expiration date, the domain name is placed on quarantine status for 30 days. It can only be restored during this period in accordance with the terms and conditions described on Our website and/or as communicated by Our customer service department.

If the domain name is neither renewed nor restored within these deadlines, the Registry will delete the domain name, which will become available for registration under the "first-come first-served" basis.

