

## Special Conditions for the following extensions manually managed through Gandi's Corporate Service

.AD, .AO, .AQ, .AX, .BB, .BF, .BG, .BH, .BI, .BJ, .BN, .CD, .CF, .CG, .CI, .CK, .CW, .DJ, .DM, .DZ, .FJ, .FO, .GA, .GF, .GI, .GN, .GP, .GQ, .HM, .HU, .IS, .JO, .KE, .KW, .KY, .LB, .LS, .MC, .ML, .MM, .MO, .MP, .MQ, .MT, .MV, .MW, .MZ, .NA, .NC, .NE, .NP, .NR, .PF, .PG, .PN, .RW, .SA, .SL, .SU, .SY, .TD, .TG, .TJ, .TK, .TN, .UA, .UG, .VU, .YE, .ZM, .ZW, .6r (.xn--90ae) and to Chinese keywords

version 1.20 of November 16th, 2020

In addition to Gandi Corporate Special Conditions and Gandi's General Terms and Conditions for domain name registration, the registration and use of a domain name in the extensions mentioned above imply the acceptance of and compliance to the present special conditions contained herein.

All legal information and contracts are presented to You at the time of the subscription to Our Services. Capitalized terms have the definition attributed to them in Our General Terms and Conditions for domain name registration. Specifically, "You" refers to the owner of the domain name, and "We" designates Gandi.

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### **Article 1. Description of the service**

In the framework of its Gandi Corporate service, Gandi offers You to register domain names in the extensions mentioned above, only available to Our Gandi Corporate customers. Depending the extension, Gandi proceeds to the registration of the domain name manually either at the Registry level or through a service provider ("Service Provider").

When You apply to register a domain name in one of these extensions, You acknowledge that You have fully understood and You have full knowledge of, and You agree to abide by all the rules and specific conditions of the extension chosen, as defined by the Registry.

Registration and management are done manually, and are therefore subject to processing times which may vary from a few hours/days to several weeks. You are able to place Your orders directly on Our website and manage Your domain names under these extensions in Your Gandi interface. However, Your requests and/or changes are not automatically sent to the Registry or the Service Provider, and will not take effect until the Registry have received and validated them.

In accordance with Our Contracts, You agree to provide and maintain accurate, reliable and up-to-date personal contact information. Failing to do so, the Registry or the Service Provider, may suspend and/or delete Your domain name.

You consent to the collect, use, copying, distribution, publication, in particular in the Registry, and the Service Provider if any, public Whois database(s) if applicable, modification and other processing of Your personal data by the Registry, the Service Provider if any, and their technical providers, designees and agents for the purposes of providing domain name registration services and in accordance with the applicable privacy policies.

Our prices can be viewed at: <http://www.gandi.net/domain/price/info>

Some domain names are categorized as premium names, in particular for .GA, .ML and .TK extensions, and are subject to a specific pricing. This categorization and the specific pricing are known by Gandi only at the time We order Your registration request at the Registry level. In that case, Gandi will inform You before to finalized Your registration request at the Registry level. You will be able to pay the additional fees to confirm Your registration request or to cancel Your order and be refunded.

### **Article 2. Registration and transfer procedure**

Registering and transferring a domain name in these extensions is done directly on the Gandi interface and then manually by Gandi at the Registry or the Service Provider on Your behalf. Consequently the registration or the transfer of Your domain name will not be immediately effective upon You are placing an order on Our website. Gandi will forward Your application for registration or transfer to the Registry or the Service Provider within two working days after confirmation of Your order on Our website.

Given that registration and transfer of a domain name under these extensions is handled manually, the time needed to validate and process Your application at the Registry may vary from several hours to several weeks after delivery of Your application by Gandi.

Moreover, according to each extension's specific rules, the registration may be subject to requirements including timely submission of a form and/or other documents to Gandi, which We will submit to the Registry or the Service Provider within one business day of Your reply. In this case We will notify You by email of the documents necessary to complete Your request. Registration or transfer of Your domain name will be effective only upon receipt and validation of these documents by the Registry.

### **Article 3. Administrative and technical management**

Management (modification of personal data, contacts and DNS, renewal ...) of these domain names is also done manually. Your changes and/or operations performed on Our interface are not processed automatically nor are they immediately effective. Gandi send these on Your behalf to the Registry or the Service Provider within two business days. The time needed to validate and process Your application by the Registry may vary from several hours to several weeks after the transmission of Your request and/or changes by Gandi.

These modifications and/or operations may also require the submission of a form and/or justifying documents to Gandi which We transmit to the Registry or the Service Provider within one business day of Your reply. In this case We will notify You by email of any documents necessary to complete Your request. Changes and/or operations will be effective only upon receipt and validation of these documents by the Registry.

Under some proposed extensions, the modification of the contacts and/or the DNS associated to Your domain name is charged by the Registry and/or the Service Provider. You agree to pay to Gandi the costs related to these changes, which will be provided by Our Corporate service. Gandi will send Your modifications after the full payment.

To avoid the deletion of a domain name, the renewal of Your domain names may require to be submitted to Gandi up to several weeks (usually 40 days) before the expiration date, depending the extension. Given that the renewal is carried out manually, We recommend You initiate Your renewal request well before the deadline in order to account for potential delays in processing Your application and payment method. You will be notified by email 60 days, 30 days, 15 days and 1 day before the renewal deadline for the given extension.

### **Article 4. Gandi Disclaimer**

You acknowledge that We may not be held liable, notably, in the following cases:

- unavailability of the domain name upon the submission of the application for registration by Gandi to the Registry or the Service Provider, or upon the submission of the application for registration by the Service Provider to the Registry,
- inability or refusal by the Registry or the Service Provider to grant a domain name for which You have placed an order on Our website or by other instructions,
- delays before the actual registration or transfer, and/or the application of changes requested directly on Our website or via Your instructions,
- refusal by the Registry or the Service Provider of any requested operation, or if the change or operation is no longer technically possible when Gandi requests it on Your behalf at the Registry or the Service Provider, or when the Service Provider requests it at the Registry,
- failure of an operation for reasons beyond Gandi's control and despite Our diligence,
- for DNS changes, delays before change is applied and service interruption after the modification is submitted, given that these changes are processed manually.

### **Article 5. Particular case of .SY extension**

Consistent with import, export and trade restrictions administered and applied by the Office of Foreign Assets Control of the United States of America's Department of the Treasury, You acknowledge, and further accept, We are not allowed and We shall not process orders for domain name registrations under .SY extension if:

- You place Your registration application order through Gandi's US based company; or if
- You are a United States citizen (natural person) or represent an organization of any type (legal person) incorporated in the United States of America or if You are or represent any type of person located on United States soil or territories.

You acknowledge We may not be held liable for the denial, refusal or cancellation of Your order to register any .SY domain name consistent with these trade regulations. You also acknowledge We may suspend and/or delete any .SY domain name registered upon discovering, at any time, Your situation matches one or more of the aforementioned conditions.

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